

How to use FishNet Secure on a mobile device

FishNet Secure is a web-based service that provides authority details to permanent or temporary holders of Queensland fishing authorities (permits, licences, and quotas).

As an authority holder, you can perform several functions online, including:

- temporary transfers of quota
- viewing quota balances
- viewing reports relating to authorities
- viewing vessel tracking unit/s
- adding/moving vessel tracking units
- lodging updates for contact details.

FishNet Secure is updated close to 'real-time' to give you fast and secure access to your details.

You can access FishNet (<https://fishnet.fisheries.qld.gov.au>) on a computer, mobile phone, or tablet. To get access to FishNet Secure, you must be a client as described above. If you do not have an account, you can choose to register for an account.

Accessing the FishNet Secure site means that you have read and agreed with the terms and conditions of use which outline your obligations when using this site.

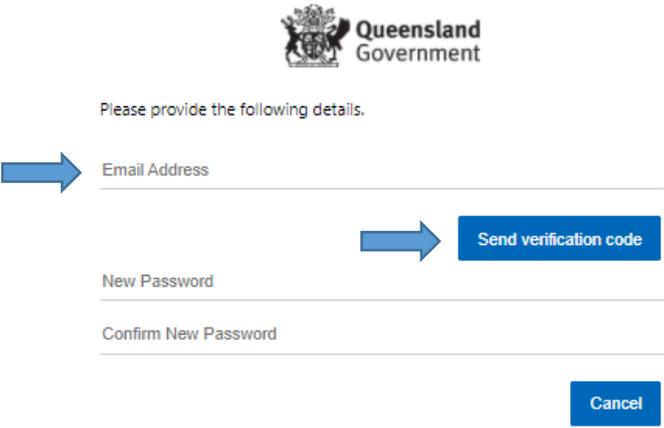
Note: all client IDs, licence numbers and email addresses used in this document were created for testing purposes and are not actual client details.

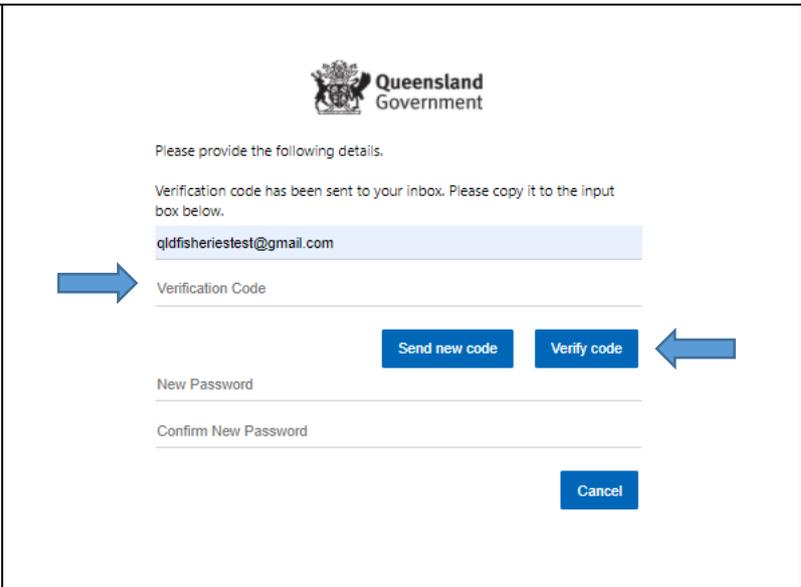
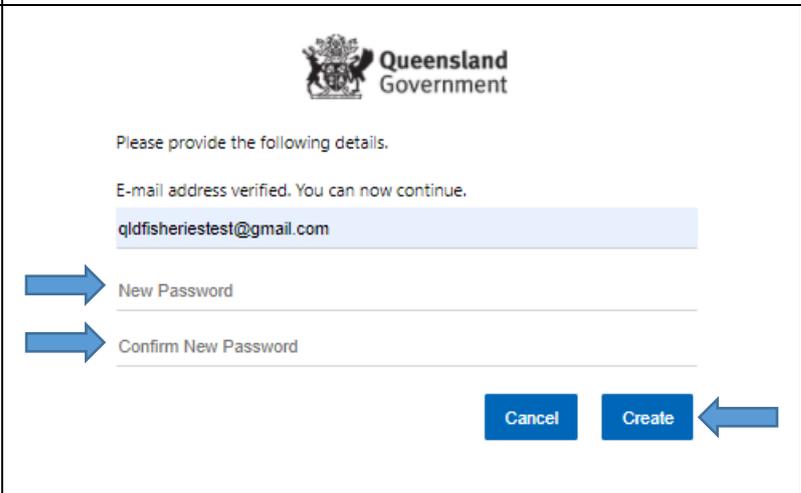
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Registering for a FishNet Secure account

This section shows how to register for your FishNet Secure account with an email address and password. Use this section if you are using FishNet Secure for the first time and **do not have a password**.

<p>Go to the webpage: https://fishnet.fisheries.qld.gov.au</p> <p>Tap on the 'Menu' button on the top right-hand side of the page.</p> <p>This will load the FishNet Secure menu.</p>	
<p>Select 'Register' under the FishNet Secure menu.</p> <p>This will load the FishNet Secure register page.</p>	
<p><i>Enter your email address which must be the same as what is registered with Fisheries Queensland; otherwise, it will not allow you to register the account. If you need to update your email address details with Fisheries Queensland, please call 13 25 23.</i></p> <p>Enter your email address, then click on 'Send verification code'.</p>	

<p>A code will be sent to your email address. Go to your email account and find the email from Microsoft on behalf of the Queensland Government. Take note of the verification code provided.</p> <p>Go back to the registration page of FishNet Secure.</p> <p>Enter the verification code and click 'Verify code'. Now the email address has been verified.</p>	 <p>Queensland Government</p> <p>Please provide the following details.</p> <p>Verification code has been sent to your inbox. Please copy it to the input box below.</p> <p>qldfisheriestest@gmail.com</p> <p>Verification Code</p> <p>Send new code Verify code</p> <p>New Password</p> <p>Confirm New Password</p> <p>Cancel</p>
<p>Enter your new password and confirm your new password, then click 'Create'.</p> <p>The password must be at least 8 characters long and needs to include 3 of the following character types– lowercase letters, uppercase letters, numbers, or symbols.</p>	 <p>Queensland Government</p> <p>Please provide the following details.</p> <p>E-mail address verified. You can now continue.</p> <p>qldfisheriestest@gmail.com</p> <p>New Password</p> <p>Confirm New Password</p> <p>Cancel Create</p>

A page with the terms and conditions for using FishNet Secure will then load.

Read through this information and then select 'I accept' at the bottom of the page to continue.

IMPORTANT INFORMATION FOR USING FISHNET SECURE

Before you use FishNet, you must:

- a. Understand that this system should not be used as the sole basis for making business decisions.
- b. Notify the Department of Agriculture & Fisheries (DAF) of any discrepancies in your details as soon as possible.
- c. Have been Registered as a FishNet user and have been issued with a Password.
- d. **Below** are the guidelines you must follow to guard against unauthorised use of your FishNet access rights. These guidelines provide examples only of security measures and will not determine your liability for any losses resulting from unauthorised transactions using your Password.
- e. By logging into FishNet Secure it is determined you have accepted the following Fishnet Terms and Conditions of Use.

Guidelines for ensuring the security of your password. You must take the following steps to guard against unauthorised use:

- a. Use care to keep your FishNet password secret
- b. Do not tell or show your Password to another person or allow any person to observe as you enter the Password. If you decide to tell someone your Password, they become your Nominee and are subject to these Conditions of Use.
- c. We recommend against recording your Password. If you do so, you are responsible for keeping any records of your Password secure and protected.
- d. If you do record your password you must keep any records of your FishNet account and your Password separate from each other.
- e. We will provide a Password to you for accessing FishNet. You should change your password when you first log onto Fishnet and at regular intervals. If you choose your own Password, you must not select an obvious Password such as a dictionary word, name, date or vehicle make, model or registration number, or any other character combination that could be associated with you. Passwords may consist of any combination of characters on your keyboard but must contain (in any order you choose) between 9 and 14 characters and must be a combination of capital, lower case letters and numbers.
- f. If you forget your Password, FishNet provides has the facility to reset your Password.
- g. If you believe that another person knows your Password, change your Password immediately using FishNet or contact

8. Transaction and Other Fees

- a. We will advise you whether we charge any fees and the amounts of such fees for any other service provided in relation to FishNet.
- b. General information on standard fees and charges is also available to you on request from the Licensing Unit.

9. Changes to Conditions of Use

- a. We may change these Conditions of Use from time to time or may vary the FishNet service provided to you.
- b. We will notify you (by Notice in newsletter or statement or by an individual Notice) at least 30 days before the effective date of change if it will:
 - i. Impose or increase charges for the use of your Password or for issuing additional or replacement Passwords.
 - ii. Increase your liability for losses or impose, remove or adjust daily or other periodic transaction.
 - iii. Impose limits applying to the use of your Password, your Fishing Authorities or the Ancillary Equipment.
- c. Conversely, reducing these obligations means we will notify you when we next correspond with you, by a Notice in the Newsletter or statement of account.
- d. We are not obliged to give you advance Notice if an immediate change to the Conditions of Use is deemed necessary for the security of FishNet or individual accounts.

10. Miscellaneous

- a. These Conditions of Use govern your use of FishNet.
- b. All transfers of quota undertaken on your Fishing Authorities will appear in the next statement.
- c. You agree that you will promptly notify us of any change of address for the mailing of account statements, etc. You can advise a change of address, email or telephone contact details through FishNet.
- d. We may post all account statements and Notices to you at your postal address.
- e. It is your responsibility to obtain and maintain the Ancillary Equipment required to use FishNet.
- f. Our agreement with you in accordance with these Conditions of Use and for the transactions carried out under it are governed by the laws in force in Queensland. Both you and DAF submit to the jurisdiction of the Queensland courts in respect of any disputes.
- g. You authorise us to give information about you and any Fishing Authorities to others in order to execute your instructions to us via FishNet or where we reasonably think it necessary for the provision of that service.
- h. From time to time we may advertise other products or services on the website through which you access FishNet. You consent to receiving such advertising material when accessing our website or FishNet.
- i. From time to time we may ask you to participate in a survey when you access FishNet.



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Your FishNet account is created, and you will automatically be logged in.

Your personal FishNet Secure page will be loaded and will list all client accounts associated with your name.

Select the client you wish to view.

Welcome to FishNet Secure

Select Client

The following is a list of client accounts associated with your name. Please select the account that you would like to view.

Client Name	Client ID	Association Type	Status
qldfisheriestest	237225		Active



Signing in

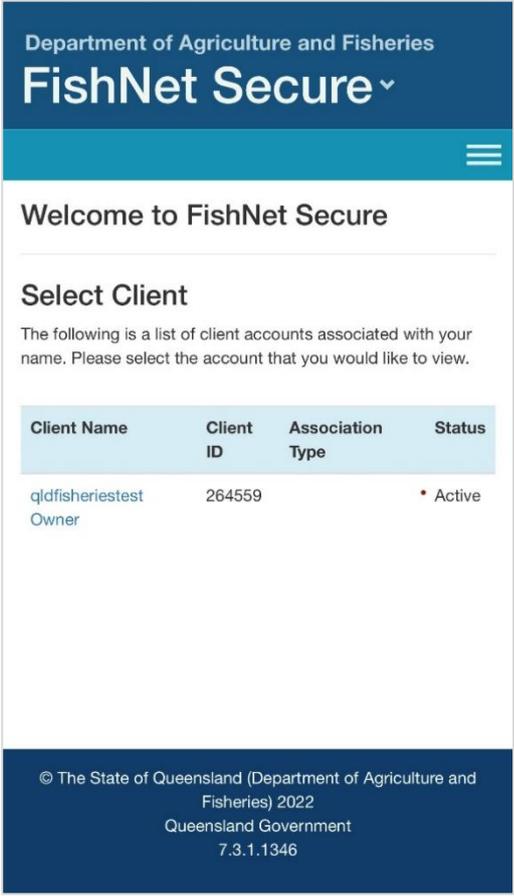
This section shows how to sign into your FishNet Secure account with your email address and password.

<p>Go to the webpage: https://fishnet.fisheries.qld.gov.au</p> <p>Tap on the 'Menu' button on the right-hand side of the page.</p> <p>This will load the FishNet Secure menu.</p>	 <p>The screenshot shows the top of the FishNet Public website. At the top, it says "Department of Agriculture and Fisheries" and "FishNet Public". Below this is a blue bar with a white menu icon (three horizontal lines). A blue arrow points to this menu icon. Below the bar, the page title is "Public Register of Fishing Authorities". The main content area contains text about Queensland's fisheries resources and how to access the register.</p>
<p>Select 'Sign in' under the FishNet Secure menu.</p> <p>This will load the FishNet Secure sign in page.</p>	 <p>The screenshot shows a vertical menu titled "FISHNET SECURE". The menu items are: "Sign In", "Reset Password", "Register", "Help - PDF", "Help - Videos", and "Terms And Conditions". A blue arrow points to the "Sign In" item. A red box highlights the "Help - PDF" and "Help - Videos" items.</p>
<p>Enter your email address and password, then click on 'Sign in'.</p> <p><i>Note: If you have forgotten your password, you can use the 'Forgot your password?' prompt or 'Reset password' option in the FishNet Secure menu. See the 'Reset password' section in this guide for more information.</i></p>	 <p>The screenshot shows the sign-in page for FishNet Secure. At the top, it says "Queensland Government". Below this is the heading "Sign in with your email address". There are two input fields: "Email Address" and "Password". A blue arrow points to the "Email Address" field, and another blue arrow points to the "Password" field. To the right of the "Password" field is a link that says "Forgot your password?". At the bottom right, there is a blue "Sign in" button with a white arrow pointing to it.</p>

<p>You are now signed into FishNet Secure.</p> <p>Your personal FishNet Secure page will be loaded and will list all client accounts associated with your name.</p> <p>Select the client you wish to view.</p>	<p>Welcome to FishNet Secure</p> <p>Select Client</p> <p>The following is a list of client accounts associated with your name. Please select the account that you would like to view.</p> <table border="1"> <thead> <tr> <th>Client Name</th> <th>Client ID</th> <th>Association Type</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>qldfisheriestest</td> <td>237225</td> <td></td> <td>Active</td> </tr> </tbody> </table> 	Client Name	Client ID	Association Type	Status	qldfisheriestest	237225		Active
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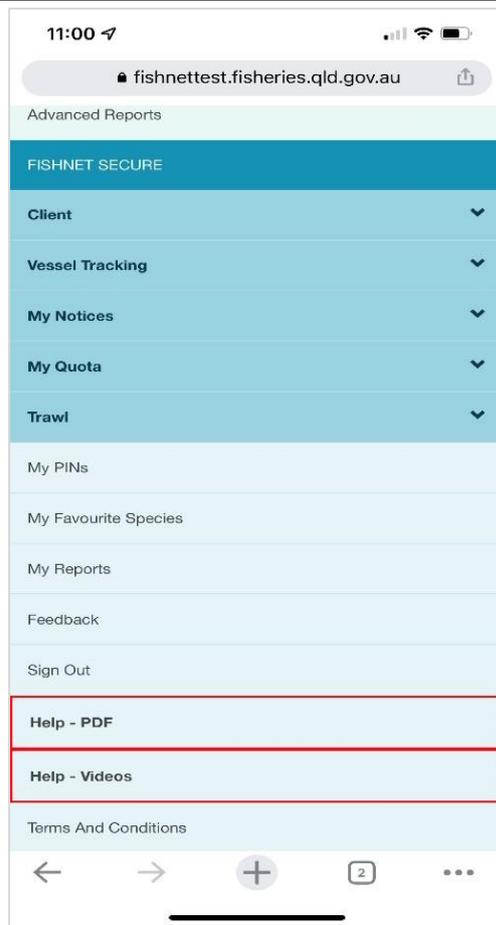
Signing out

This section shows how to sign out of your FishNet Secure account.

<p>Once signed into FishNet Secure:</p> <p>Tap on the 'Menu' button on the top right-hand side of the page.</p> <p>This will load the FishNet Secure menu.</p>	 <p>Department of Agriculture and Fisheries FishNet Secure</p> <p>Welcome to FishNet Secure</p> <p>Select Client</p> <p>The following is a list of client accounts associated with your name. Please select the account that you would like to view.</p> <table border="1"> <thead> <tr> <th>Client Name</th> <th>Client ID</th> <th>Association Type</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>qldfisheriestest Owner</td> <td>264559</td> <td></td> <td>• Active</td> </tr> </tbody> </table> <p>© The State of Queensland (Department of Agriculture and Fisheries) 2022 Queensland Government 7.3.1.1346</p>	Client Name	Client ID	Association Type	Status	qldfisheriestest Owner	264559		• Active
Client Name	Client ID	Association Type	Status						
qldfisheriestest Owner	264559		• Active						

Scroll down and Select 'Sign out'
under the FishNet Secure menu.

This will sign you out of your
FishNet Secure account and take
you to the FishNet home page.



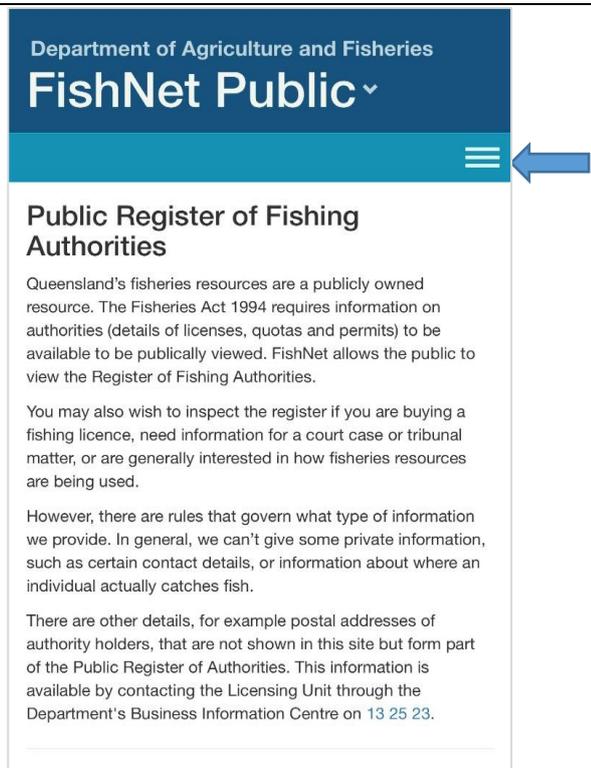
Resetting your password

This section shows how to reset your password. This is useful if you have forgotten your password and need to access your FishNet Secure account.

Go to the webpage:
<https://fishnet.fisheries.qld.gov.au>

Tap on the 'Menu' button on the top right-hand side of the page.

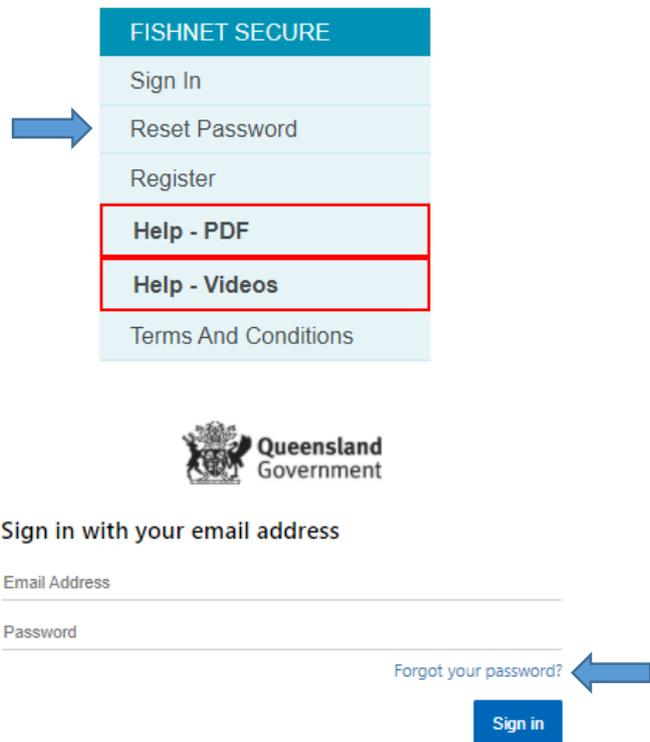
This will load the FishNet Secure menu.

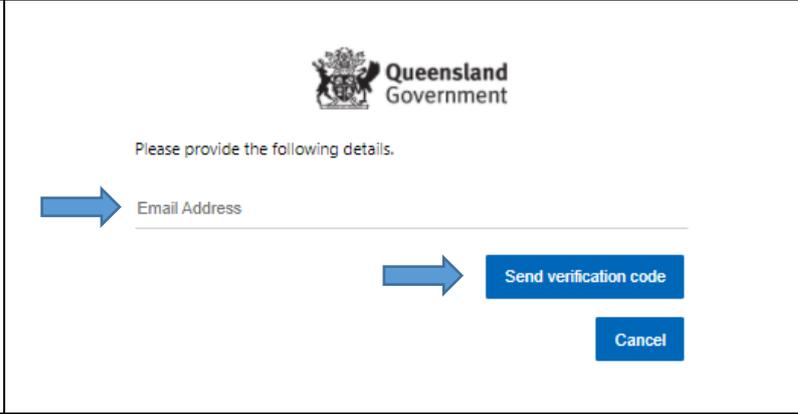
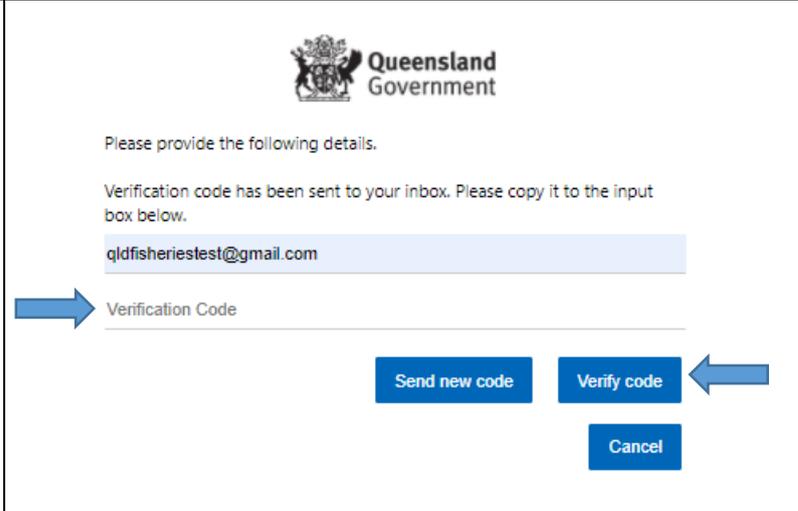
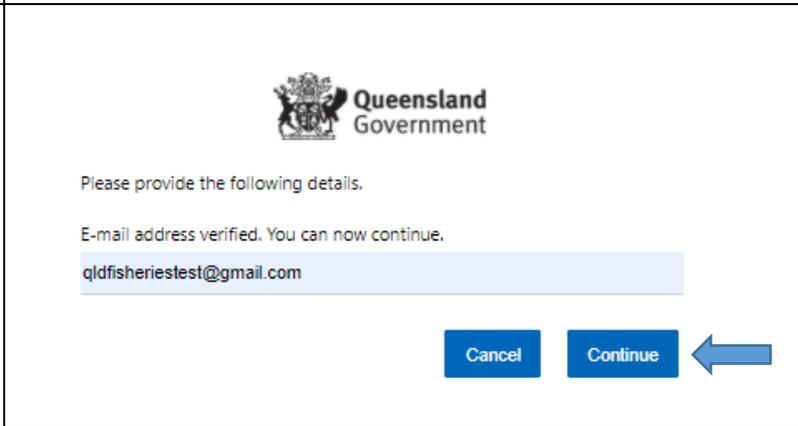
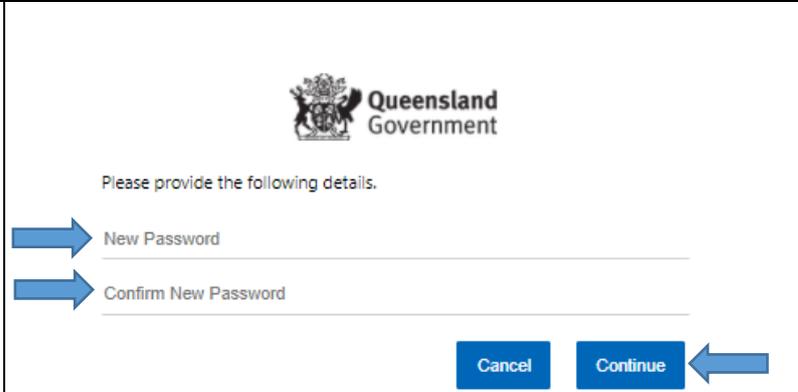


Select 'Reset password' under the FishNet Secure menu.

OR

Select 'Forgot your password' on the sign in page.



<p>Enter your email address, then click on 'Send verification code'.</p>	
<p>A code is then sent to your email address. Go to your email account and find the email from Microsoft on behalf of the Queensland Government. Take note of the code provided.</p> <p>Go back to the Reset password page of FishNet Secure.</p> <p>Enter the verification code and click 'Verify code'.</p>	
<p>Now the email address has been verified, click 'Continue'.</p>	
<p>Enter your new password and confirm your new password, then click 'Continue'.</p>	

Enter your email address, and password then click on 'Sign in'.



Sign in with your email address

Email Address

Password

[Forgot your password?](#)

Sign in

You are now signed into FishNet Secure.

Your personal Fishnet Secure page will be loaded and will list all client accounts associated with your name.

Select the client you wish to view.

Welcome to FishNet Secure

Select Client

The following is a list of client accounts associated with your name. Please select the account that you would like to view.

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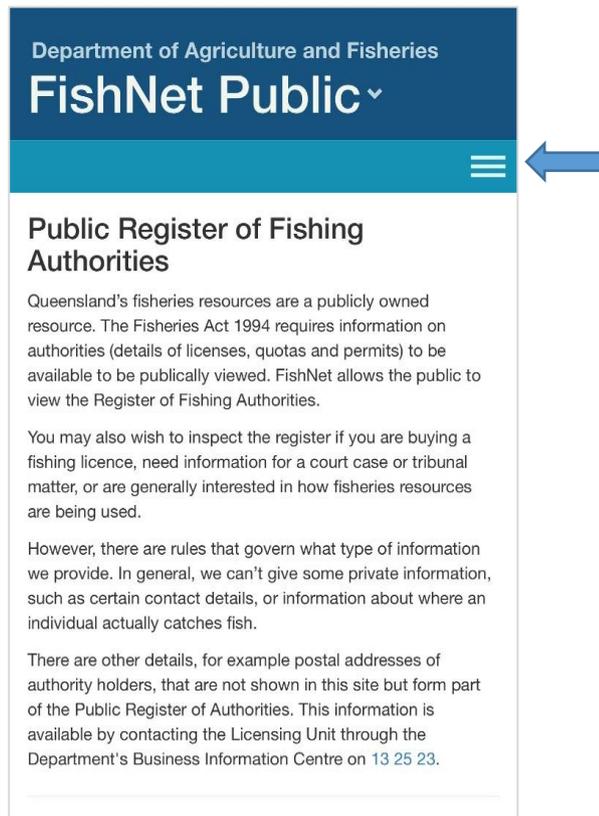
Change my password from the FishNet Secure client menu

Go to the webpage:

<https://fishnet.fisheries.qld.gov.au>

Tap on the 'Menu' button on the top right-hand side of the page.

This will load the FishNet Secure menu.



Scroll down and select 'Sign in' under the FishNet Secure menu.

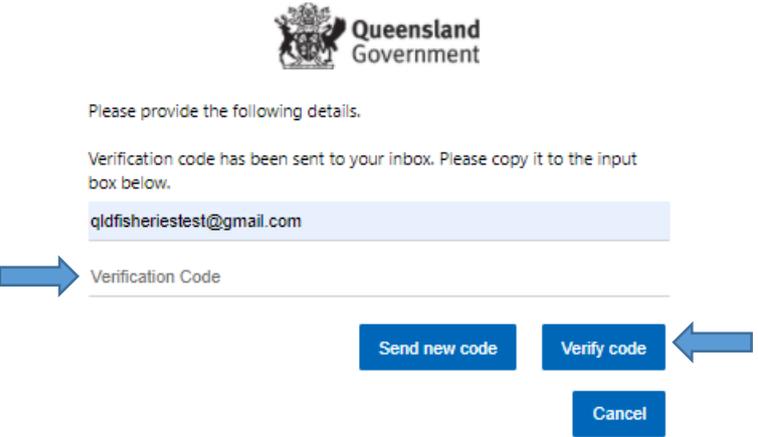
This will load the FishNet Secure sign in page.

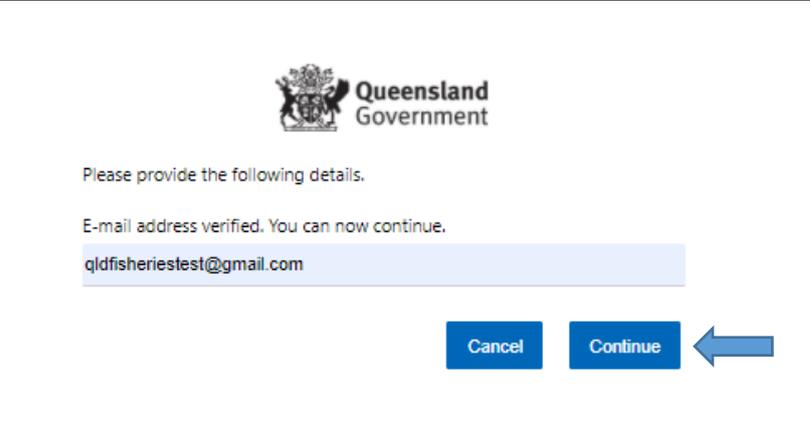
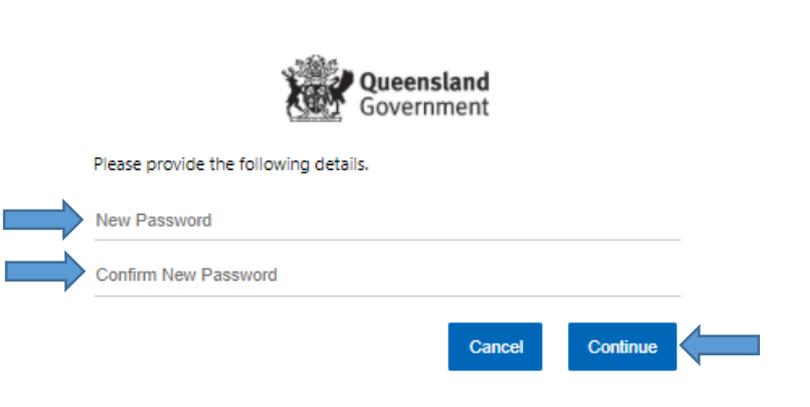
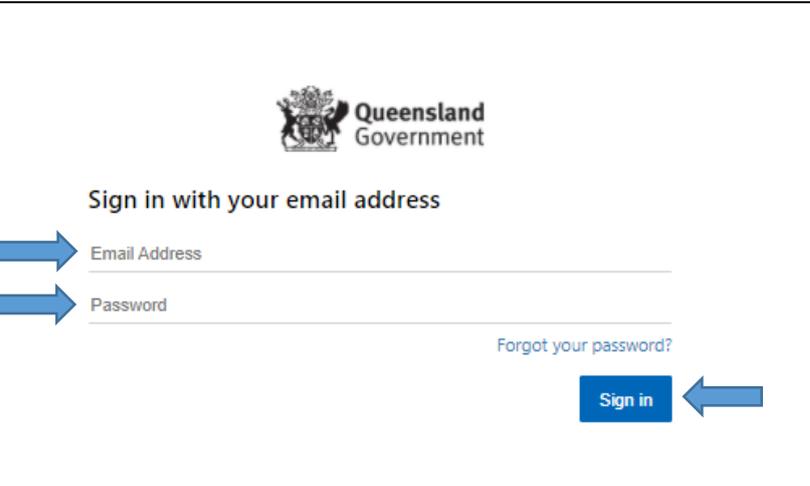
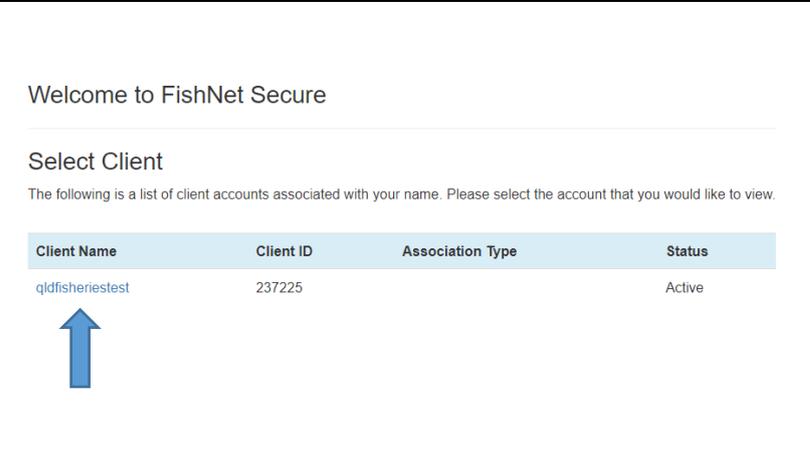


Enter your email address and password, then click on 'Sign in'.

Note: If you have forgotten your password, you can use the 'Forgot your password?' prompt or 'Reset password' option in the FishNet Secure menu. See the 'Reset password' section in this guide for more information.

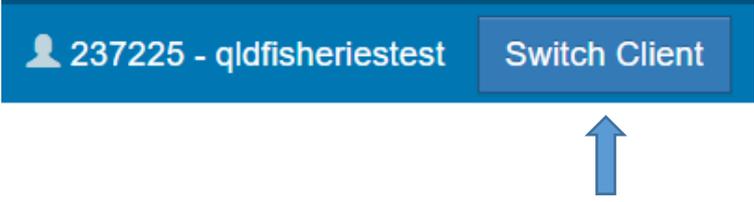


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<p>Select 'Change my password' from the FishNet Secure client menu.</p>									
<p>Enter your email address, then click on 'Send verification code'.</p>									
<p>A code is then sent to your email address. Go to your email account and find the email from Microsoft on behalf of the Queensland Government. Take note of the code provided.</p> <p>Go back to the Reset password page of FishNet Secure.</p> <p>Enter the verification code and click 'Verify code'.</p>									

<p>Now the email address has been verified, click 'Continue'.</p>	 <p>Queensland Government</p> <p>Please provide the following details.</p> <p>E-mail address verified. You can now continue.</p> <p>qldfisheriestest@gmail.com</p> <p>Cancel Continue</p>								
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qldfisheriestest	237225		Active						

Switching between clients

This section shows how to switch between clients in your FishNet Secure account if you have multiple clients available to view in your account.

<p>From your signed in FishNet Secure page:</p> <p>Select 'Switch client' from the top right-hand corner of the page.</p>									
<p>This will take you to the 'Select client' page of your FishNet Secure account.</p> <p>Select the client you wish to view.</p>	<p>Welcome to FishNet Secure</p> <p>Select Client</p> <p>The following is a list of client accounts associated with your name. Please select the account that you would like to view.</p> <table border="1" data-bbox="663 808 1417 875"> <thead> <tr> <th>Client Name</th> <th>Client ID</th> <th>Association Type</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>qldfisheriestest</td> <td>237225</td> <td></td> <td>Active</td> </tr> </tbody> </table> <p>A blue arrow points up to the 'qldfisheriestest' client name in the table.</p>	Client Name	Client ID	Association Type	Status	qldfisheriestest	237225		Active
Client Name	Client ID	Association Type	Status						
qldfisheriestest	237225		Active						

Transferring entitlements (temporary quota transfer)

This section shows how to perform a temporary transfer of quota in your FishNet Secure account.

<p>From your signed in FishNet Secure page:</p> <p>Tap on the 'Menu' button on the top right-hand side of the page.</p> <p>To temporarily transfer quota, select the arrow beside 'My quota' under the FishNet Secure menu.</p> <p>Select the option 'Transfer entitlement'.</p> <p>This will open the transfer entitlements (temporary quota transfer) page.</p>	
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In the 'Quota' section, use the drop-down arrow to select the quota you want to temporarily transfer. This will show how much is currently available.

Select the 'Amount' to temporarily transfer (kg).

Enter the licence number of the recipient of the transferred quota.

Click 'Next'.

Transfer Entitlements (quota temporary transfer)

You can transfer entitlement from any of your current accounts providing that the quota is transferable.

Which quota entitlement do you want to debit for the current season?

Quota

Coral Trout [redacted] Kg available

How much quota would you like to transfer in kilograms?

Amount

[redacted]

Enter the recipient of the transferred quota?

Licence Number

[redacted]

Please note that you will be asked to confirm the details of the recipient on the following screen before your transfer is completed.

Next

Check the account and amount details of the transferred entitlement and that the beneficiary details are correct before pressing 'Next'.

If details are incorrect, press 'Back' button to change.

By accepting this transfer, you will immediately cause a draw-down of the statement amount from your nominated account.

Transfer Entitlements

Please read and confirm the following entitlement transfer details before continuing.

By accepting this transfer you will immediately cause a draw-down of the statement amount from your nominated account.

You have requested to transfer the following entitlement:

Account: Coral Trout

Season: 1/07/2020 to 30/06/2021

Amount: [redacted] Kg

To the following beneficiary:

Licence: [redacted]

Name: [redacted] PTY LTD

Address: [redacted]
Australia

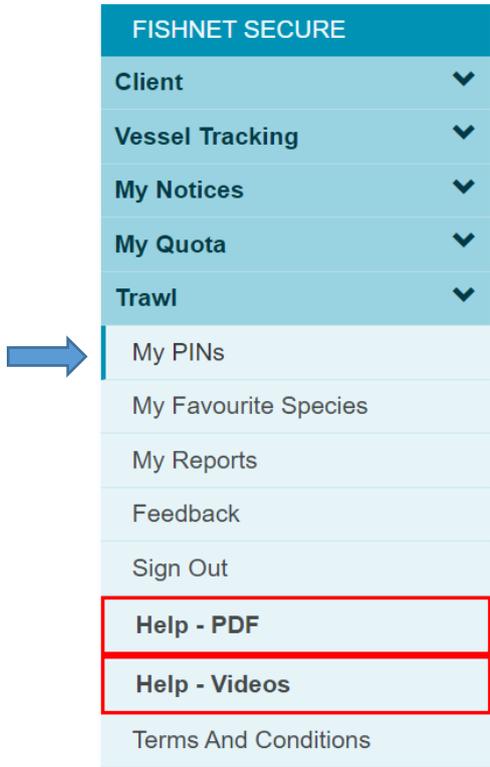
Press the accept button to action the transfer if all details are correct. If the details are not correct, press back to change the transfer details.

Back

Next

Managing PINs

This section shows how to manage the commercial fisher licence and primary commercial fishing licence PINs for your authorities in your FishNet Secure account.

<p>View the PIN details for your authorities</p> <p>From your signed in FishNet Secure page:</p> <p>Tap on the 'Menu' button on the top right-hand side of the page.</p> <p>Select 'My PINs' under the FishNet Secure menu.</p> <p>The My PINs page will load, including details for your Commercial Fisher Licence PIN (CFL PIN) and Primary Commercial Fishing Licence PIN (PCFL PIN).</p>	 <p>The screenshot shows the 'FISHNET SECURE' menu with options: Client, Vessel Tracking, My Notices, My Quota, Trawl, My PINs, My Favourite Species, My Reports, Feedback, Sign Out, Help - PDF, Help - Videos, and Terms And Conditions. A blue arrow points to 'My PINs', and a red box highlights 'Help - PDF' and 'Help - Videos'.</p>																		
<p>Create a PIN for your authority</p> <p>If your authority does not have a PIN already set up, click the 'Create' button to the right of the relevant licence number.</p> <p>This will generate a 4-digit number which will appear as 4 dots.</p> <p>Note: you cannot create your PIN to numbers of your choice; it will only generate random numbers.</p>	<p>My PINs</p> <p>Below is a list of your active licences that require a Personal Identification Number (PIN) to report notices through the Automated Interactive Voice Response (AIVR) system.</p> <p>You can click on the View button to view the current PIN, or click on the Reset button to create a new PIN for your licence.</p> <p>Your Commercial Fisher Licence resides in your individual client account (i.e. not company account or joint name account). If there is no Commercial Fisher Licence shown below, please check to ensure you have logged in to the correct individual client account and that you hold an active Commercial Fisher Licence.</p> <table border="1"> <thead> <tr> <th colspan="3">Commercial Fisher Licence PIN</th> </tr> <tr> <th>Licence Number</th> <th>Licence Type</th> <th>PIN</th> </tr> </thead> <tbody> <tr> <td>254881</td> <td>Commercial Fisher Licence</td> <td>Show Reset</td> </tr> </tbody> </table> <table border="1"> <thead> <tr> <th colspan="3">Primary Commercial Fishing Licence PIN</th> </tr> <tr> <th>Licence Number</th> <th>Licence Type</th> <th>PIN</th> </tr> </thead> <tbody> <tr> <td>254895</td> <td>Primary Commercial Fishing Licence</td> <td>.... Create</td> </tr> </tbody> </table> <p>A blue arrow points to the 'Create' button in the Primary Commercial Fishing Licence PIN table.</p>	Commercial Fisher Licence PIN			Licence Number	Licence Type	PIN	254881	Commercial Fisher Licence	Show Reset	Primary Commercial Fishing Licence PIN			Licence Number	Licence Type	PIN	254895	Primary Commercial Fishing Licence Create
Commercial Fisher Licence PIN																			
Licence Number	Licence Type	PIN																	
254881	Commercial Fisher Licence	Show Reset																	
Primary Commercial Fishing Licence PIN																			
Licence Number	Licence Type	PIN																	
254895	Primary Commercial Fishing Licence Create																	

Show your Primary Commercial Fishing Licence PIN (PCFL PIN)

To view the Primary Commercial Fishing Licence PIN for each authority, click the 'Show' button to the right of the relevant licence number.

Primary Commercial Fishing Licence PIN

Licence Number	Licence Type	PIN
254895	Primary Commercial Fishing Licence	<input type="button" value="Show"/> <input type="button" value="Reset"/>



Reset your PCFL PIN

To reset your PCFL PIN, click the 'Reset' button to the right of the relevant licence number.

Note: you cannot reset your PIN to numbers of your choice; it will only generate random numbers.

You can do this as many times as you like.

Primary Commercial Fishing Licence PIN

Licence Number	Licence Type	PIN
254895	Primary Commercial Fishing Licence	8276 <input type="button" value="Reset"/>



Show your Commercial Fisher Licence PIN (CFL PIN)

To view the Commercial Fisher Licence PIN, click the 'Show' button to the right of the relevant licence number.

Commercial Fisher Licence PIN

Licence Number	Licence Type	PIN
254881	Commercial Fisher Licence	<input type="button" value="Show"/> <input type="button" value="Reset"/>



Reset your CFL PIN

To reset your CFL PIN, click the 'Reset' button to the right of the relevant licence number.

Note: you cannot reset your PIN to numbers of your choice; it will only generate random numbers.

You can do this as many times as you like.

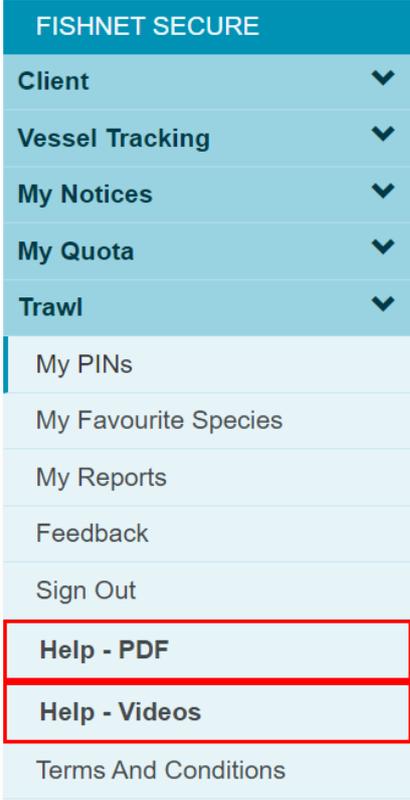
Commercial Fisher Licence PIN

Licence Number	Licence Type	PIN
254881	Commercial Fisher Licence	2779 <input type="button" value="Reset"/>



Managing my favourite species

This section shows how to select your favourite species in your FishNet Secure account.

<p>From your signed in FishNet Secure page:</p> <p>Tap on the 'Menu' button on the top right-hand side of the page.</p> <p>Select 'My favourite species' under the FishNet Secure menu.</p>	 <p>The screenshot shows a vertical menu titled 'FISHNET SECURE'. The menu items are: Client (with a down arrow), Vessel Tracking (with a down arrow), My Notices (with a down arrow), My Quota (with a down arrow), Trawl (with a down arrow), My PINs, My Favourite Species (highlighted with a blue arrow pointing to it from the left), My Reports, Feedback, Sign Out, Help - PDF (highlighted with a red box), Help - Videos (highlighted with a red box), and Terms And Conditions.</p>
---	---

Click on the 'down arrow' on the right of the authority box.

All primary commercial fishing licence numbers held under your client number will show in the drop-down box.

Select the licence number and choose the favourite species that you want to apply to the licence.

My Favourite Species

You can select your favourite species for quota reporting purposes. By selecting species and fish forms listed here, you are able to streamline your call flow when reporting through the Automated Interactive Voice Response (AIVR) system.

Authority



The screenshot shows a text input field labeled 'Authority'. To the right of the input field is a yellow dropdown arrow icon. A blue arrow points to this icon from the right.

When the favourite species page loads, select or de-select the box under the 'Favourite' column for a species and fish form to add or remove them in your AIVR call flow.

Click 'Save' at the bottom right of the page after making your changes

My Favourite Species

You can select your favourite species for quota reporting purposes. By selecting species and fish forms listed here, you are able to streamline your call flow when reporting through the Automated Interactive Voice Response (AIVR) system.

Authority

Primary Commercial Fishing Licence (QLD) - 10354



Notices	Quota	Fishery	Measure	Fish Form	Favourite
Prior	BJG - Black Jewfish Gulf	L3	NO - Number	WH - Whole	<input checked="" type="checkbox"/>
Weight	BJG - Black Jewfish Gulf	L3	KG - Kg to 1 decimal place	WH - Whole	<input checked="" type="checkbox"/>
Prior	BC1 - Blue Swimmer Crab - East Coast	C1	NC - No of Containers	WH - Whole	<input type="checkbox"/>
Weight	BC1 - Blue Swimmer Crab - East Coast	C1	KG - Kg to 1 decimal place	WH - Whole	<input type="checkbox"/>
Prior	FL5 - Dusky Flathead - Region 5	L3	NO - Number	WGG - Whole Or Gilled And Guttled	<input type="checkbox"/>
Weight	FL5 - Dusky Flathead - Region 5	L3	KG - Kg to 1 decimal place	GG - Gilled and gutted	<input checked="" type="checkbox"/>
Weight	FL5 - Dusky Flathead - Region 5	L3	KG - Kg to 1 decimal place	WH - Whole	<input checked="" type="checkbox"/>



Save

Updating my details

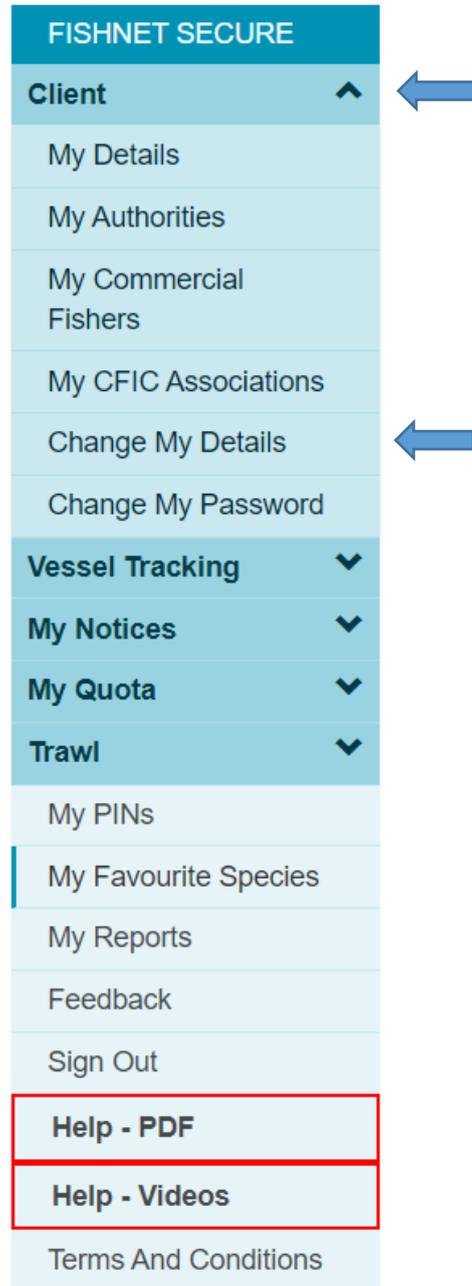
This section shows how to update your details registered for FishNet Secure.

From your signed in FishNet Secure page:

Tap on the 'Menu' button on the top right-hand side of the page.

Select 'Client' under the FishNet Secure menu.

Select 'Change My Details' from the drop-down menu.



Enter the details you would like to change, then tap on 'Submit'.

Note: if you update/change the email address for your account, you must complete the 'Register' process for FishNet Secure again with the updated email address.

Change My Details

Please update the relevant contact details that you wish to change and press the submit button.
All details are stored in ALL CAPS.

Name

Mobile

Only ONE phone number per box. At least ONE phone number must be provided.

Tel (Bus)

Only ONE phone number per box. At least ONE phone number must be provided.

Tel (A/h)

Only ONE phone number per box. At least ONE phone number must be provided.

Email

ONE email address must be provided.

Residential Address

Residential address must be provided - cannot be a PO Box

Line 1

Line 2

Suburb

Postcode

State

Country

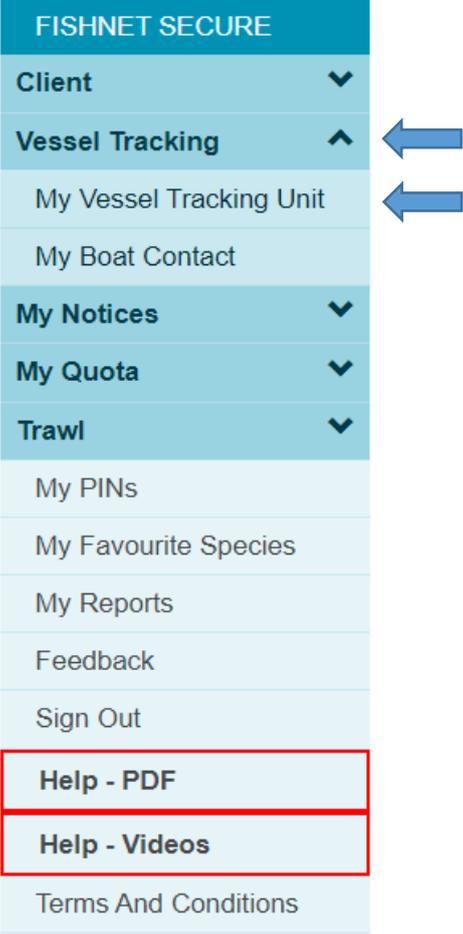
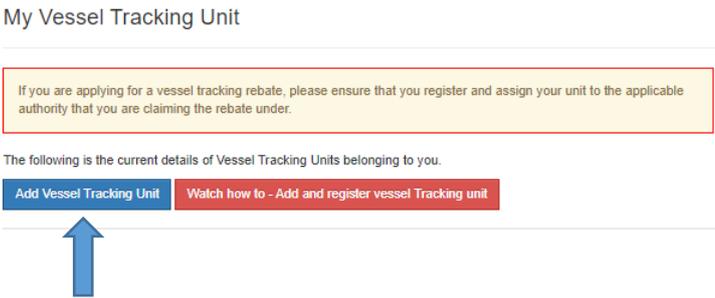
Postal Address

Same as Residential Address



Adding a vessel tracking unit

This section shows how add/register a vessel tracking unit using your FishNet Secure account. This is useful when you want to register a new unit that you have just purchased and would like to add it to an authority.

<p>From your signed in FishNet Secure page:</p> <p>Tap on the 'Menu' button on the top right-hand side of the page.</p> <p>Select 'Vessel tracking' under the FishNet Secure menu.</p> <p>Select 'My vessel tracking unit' from the drop-down menu.</p>	 <p>The screenshot shows the FishNet Secure menu. The 'Vessel Tracking' option is highlighted with a blue arrow pointing left. Below it, 'My Vessel Tracking Unit' is also highlighted with a blue arrow pointing left. Other menu items include Client, My Notices, My Quota, Trawl, My PINs, My Favourite Species, My Reports, Feedback, Sign Out, Help - PDF, Help - Videos, and Terms And Conditions.</p>
<p>On the 'My vessel tracking unit' page, select 'Add vessel tracking unit'.</p>	 <p>The screenshot shows the 'My Vessel Tracking Unit' page. A yellow warning box at the top states: 'If you are applying for a vessel tracking rebate, please ensure that you register and assign your unit to the applicable authority that you are claiming the rebate under.' Below this, a message reads: 'The following is the current details of Vessel Tracking Units belonging to you.' At the bottom, there are two buttons: 'Add Vessel Tracking Unit' (highlighted with a blue arrow pointing up) and 'Watch how to - Add and register vessel Tracking unit'.</p>

Select your vessel tracking unit type from the drop-down menu.

My Vessel Tracking Unit

You have now successfully registered your vessel tracking units, this does **NOT** activate your unit. To activate your unit please contact the providers.

If you are applying for a vessel tracking rebate, please ensure that you register and assign your unit to the applicable authority that you are claiming the rebate under.

You have requested to create the following Vessel Tracking Unit:

Vessel Tracking Unit Type: 

Serial Number:

This can be found on the vessel tracking unit

Press the create button to confirm if all details are correct. If the details are not correct, press cancel to go back.

- Spot Trace
- Skywave IDP690
- Skywave IPD800
- Furuno Felcom-16
- Thrane & Thrane 3027
- YB3i (RockFLEET)
- Orbcomm ST6100
- CLS Triton ADV

Enter the serial number for your vessel tracking unit.

You will find the serial number on your unit or the packaging for your unit.

Select 'Create'.

You have requested to create the following Vessel Tracking Unit:

Vessel Tracking Unit Type:

Serial Number: 

This can be found on the vessel tracking unit

Press the create button to confirm if all details are correct. If the details are not correct, press cancel to go back.



The 'My vessel tracking unit' page should now include details about the newly added vessel tracking unit registered to your authority.

If you would like to add another unit, select 'Add vessel tracking unit' from the top of the page, or 'My vessel tracking unit' from the drop-down menu, and follow the instructions again.

My Vessel Tracking Unit

If you are applying for a vessel tracking rebate, please ensure that you register and assign your unit to the applicable authority that you are claiming the rebate under.

The following is the current details of Vessel Tracking Units belonging to you.

Serial Number	Licence Number	Boat Name	Boat Mark
12345678	Unassigned		
123456789	Unassigned		



Allocating or moving a vessel tracking unit

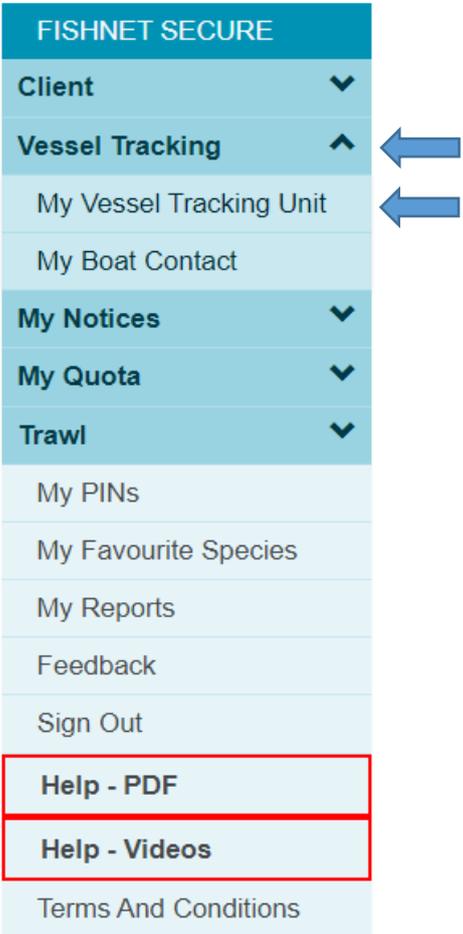
This section shows how to allocate or move a vessel tracking unit to another authority in your FishNet Secure account. This is useful when you have multiple authorities, under the same FishNet Secure account, and would like to move the unit to another authority. This procedure can also be used to move the unit from a primary to a tender boat on the same authority.

From your signed in FishNet Secure page:

Tap on the 'Menu' button on the top right-hand side of the page.

Select 'Vessel tracking' under the FishNet Secure menu.

Select 'My vessel tracking unit' from the drop-down menu.



The screenshot shows the FishNet Secure menu with the following items: Client (dropdown), Vessel Tracking (dropdown, highlighted with a blue arrow), My Vessel Tracking Unit (dropdown, highlighted with a blue arrow), My Boat Contact, My Notices (dropdown), My Quota (dropdown), Trawl (dropdown), My PINs, My Favourite Species, My Reports, Feedback, Sign Out, Help - PDF (highlighted with a red box), Help - Videos (highlighted with a red box), and Terms And Conditions.

Select the 'Allocate your unit' button to the right of the serial number of the vessel tracking unit you want to move.

OR

Select the serial number of the vessel tracking unit you want to move from the list and then select 'Move your unit'

My Vessel Tracking Unit

If you are applying for a vessel tracking rebate, please ensure that you register and assign your unit to the applicable authority that you are claiming the rebate under.

The following is the current details of Vessel Tracking Units belonging to you.

[Add Vessel Tracking Unit](#) [Watch how to - Add and register vessel Tracking unit](#)

Serial Number	Licence Number	Boat Name	Boat Mark	Boat Tender	Start	End	
12345678	Unassigned						Allocate your unit
123456789	Unassigned						Allocate your unit

A blue arrow points to the 'Allocate your unit' button for the second row in the table.

My Vessel Tracking Unit

Serial Number: 123456789

[View All Devices](#)

[Move your unit](#)

[Watch how to - Add and move vessel Tracking unit](#)

Licence Number	Boat Name	Boat Mark	Boat Tender	Start	End
----------------	-----------	-----------	-------------	-------	-----

To move the unit, select the date you would like to move the unit by clicking on the 'Start date' field and using the drop-down calendar.

Select a time you would like to move the unit using the drop-down list to find the appropriate time.

Select the authority that you would like to move the unit to from the drop-down list.

If you are moving the unit to a tender boat, type the tender's boat mark in this field or leave it blank to move the unit to the primary fishing boat.

Select 'Move' to move the select unit at the set date and time.

My Vessel Tracking Unit

Please read and confirm the following Vessel Tracking Unit details before continuing.

You have requested to move the following Vessel Tracking Unit:

[Watch how to - Add and move vessel Tracking unit](#)

Serial Number: 123456789

Licence Number:

Boat:

Tender:

To be moved with the following information:

Start Date: 29/09/2021

Time: 11:00

Authority: Primary Commercial Fishing Licence - 254895

Tender:

This is the numbered tender that you are moving your vessel onto
Leave tender blank to move the Vessel Tracking Unit from the tender to the Boat.

Press the move button to action the movement if all details are correct. If the details are not correct, press cancel to go back.

[Cancel](#) [Move](#)

The 'My vessel tracking unit' page will reload, showing the details of the movement of the vessel tracking unit.

If you would like to move to another unit, select 'View all devices' to see all the units registered to your account, and follow the instructions again.

My Vessel Tracking Unit

Serial Number: 123456789

[View All Devices](#)

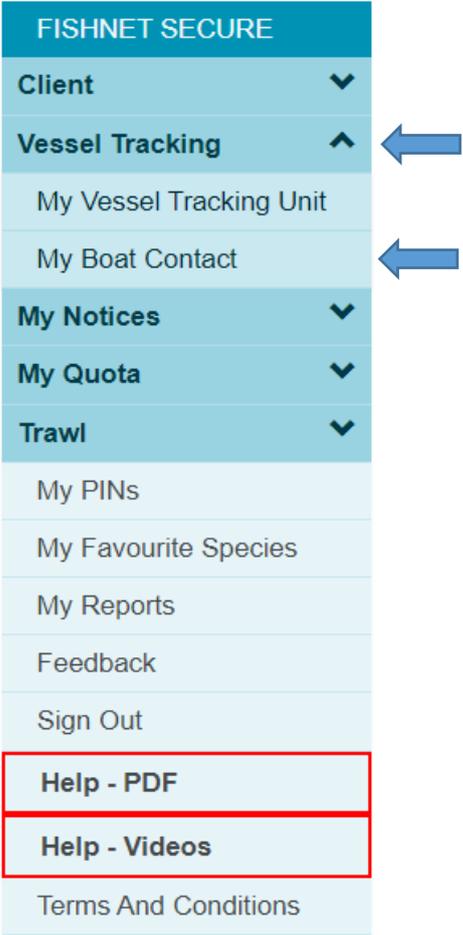
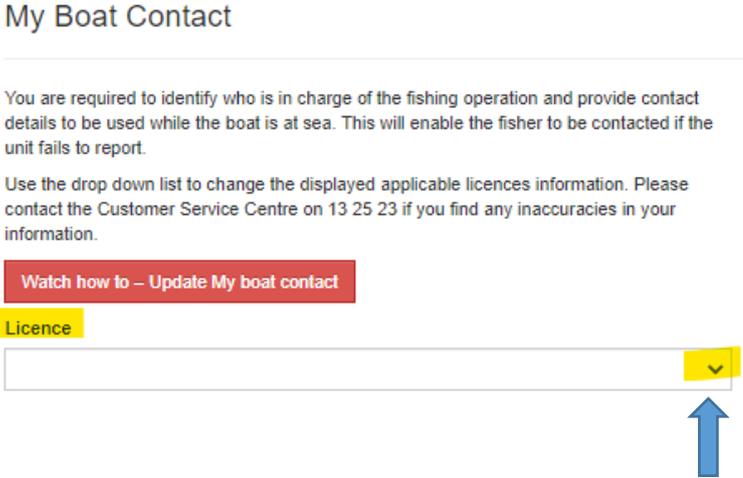
[Move your unit](#)

[Watch how to - Add and move vessel Tracking unit](#)

Licence Number	Boat Name	Boat Mark	Boat Tender	Start	End
254895	TEST2	TEST2		29/09/2021 11:00 AM	

Updating my boat contact

This section shows how to update contact details for a commercial fishing boat in your FishNet Secure account.

<p>From your signed in FishNet Secure page:</p> <p>Tap on the 'Menu' button on the top right-hand side of the page.</p> <p>Select 'Vessel tracking' under the FishNet Secure menu.</p> <p>Select 'My boat contact' from the drop-down menu.</p>	 <p>The screenshot shows the FishNet Secure menu. The 'Vessel Tracking' option is highlighted with a blue arrow pointing left. Below it, 'My Vessel Tracking Unit' and 'My Boat Contact' are listed. 'My Boat Contact' is also highlighted with a blue arrow pointing left. Other menu items include 'My Notices', 'My Quota', 'Trawl', 'My PINs', 'My Favourite Species', 'My Reports', 'Feedback', 'Sign Out', 'Help - PDF', 'Help - Videos', and 'Terms And Conditions'.</p>
<p>The 'My boat contact' page will load.</p> <p>Select the licence you want to update details for from the drop-down list.</p>	 <p>The screenshot shows the 'My Boat Contact' page. It includes a heading, a paragraph explaining the requirement to identify who is in charge of the fishing operation, and a paragraph about using the drop-down list to change applicable licences information. A red button labeled 'Watch how to – Update My boat contact' is visible. Below it, a 'Licence' dropdown menu is shown with a blue arrow pointing up to the dropdown arrow.</p>

The current contact details for the selected licence will display.

Select 'Change contact' at the bottom left of the page.

My Boat Contact

You are required to identify who is in charge of the fishing operation and provide contact details to be used while the boat is at sea. This will enable the fisher to be contacted if the unit fails to report.

Use the drop down list to change the displayed applicable licences information. Please contact the Customer Service Centre on 13 25 23 if you find any inaccuracies in your information.

[Watch how to – Update My boat contact](#)

Licence

Primary Commercial Fishing Licence (QLD) - 254895

254895 - Primary Commercial Fishing Licence (QLD)

Status Active

Licence Number 254895

Fishery symbols C2

Boat mark TEST2

Boat name TEST2

Commercial Fisher Licence No Contact Registered

[Change Contact](#)

Enter a valid commercial fisher licence (skippers/masters) number.

Select 'Link'.

Contact type:

Use the arrow to display the drop-down list and select contact type.

Contact:

Enter the contact number.

Start date: (it will default to the current date). To change to a future date, click on the date and choose the required start date.

Check details are correct, then select 'Confirm change'.

My Boat Contact

Enter the commercial fisher licence that you wish to associate with the selected authority.

Commercial Fisher Licence:

254881

[Link](#)

Commercial Fisher Licence

Status Active

Licence Number 254881

Holder Fullname TEST CLIENT

Contact Name:

TEST CLIENT

Contact Type:

Mobile

Contact:

Start Date:

29/09/2021

[Confirm Change](#)

The 'My boat contact' page will reload, showing the updated details of the contact.

My Boat Contact

You are required to identify who is in charge of the fishing operation and provide contact details to be used while the boat is at sea. This will enable the fisher to be contacted if the unit fails to report.

Use the drop down list to change the displayed applicable licences information. Please contact the Customer Service Centre on 13 25 23 if you find any inaccuracies in your information.

[Watch how to – Update My boat contact](#)

Licence

Primary Commercial Fishing Licence (QLD) - 254895

254895 - Primary Commercial Fishing Licence (QLD)

Status Active

Licence Number 254895

Fishery symbols C2

Boat mark TEST2

Boat name TEST2

Commercial Fisher Licence

Licence Number 254881

Associated From 29/09/2021

Holder Name TEST CLIENT

Contact Name TEST CLIENT

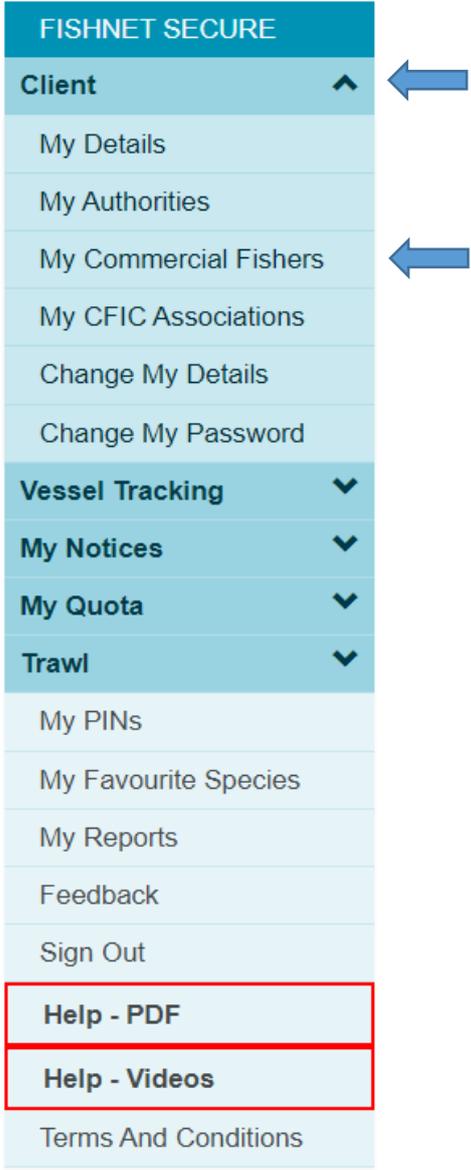
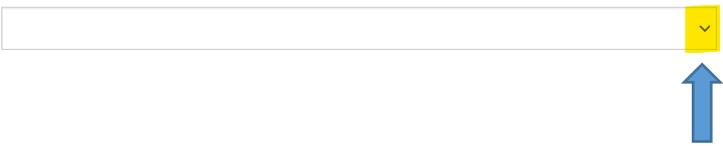
Contact Method Mobile

Contact 0400000000

[Change Contact](#)

Updating my commercial fisher associations

This section shows how to associate a commercial fisher with a selected PCFL authority. This will allow the fisher to use the AIVR and QLD eCatch app and receive vessel tracking notifications.

<p>From your signed in FishNet Secure page:</p> <p>Tap on the 'Menu' button on the top right-hand side of the page.</p> <p>Select 'Client' under the FishNet Secure menu.</p> <p>Select 'My commercial fishers' from the drop-down menu.</p>	 <p>The screenshot shows the 'FISHNET SECURE' menu. The 'Client' option is highlighted with a blue arrow pointing left. Below it, 'My Commercial Fishers' is also highlighted with a blue arrow pointing left. Other menu items include 'My Details', 'My Authorities', 'My CFIC Associations', 'Change My Details', 'Change My Password', 'Vessel Tracking', 'My Notices', 'My Quota', 'Trawl', 'My PINs', 'My Favourite Species', 'My Reports', 'Feedback', 'Sign Out', 'Help - PDF', 'Help - Videos', and 'Terms And Conditions'. The 'Help' items are highlighted with a red box.</p>
<p>The 'My commercial fishers' page will load.</p> <p>Select the Authority you want to update details for from the drop-down list.</p>	<p>My Commercial Fishers</p> <p>You can associate the Commercial Fisher with a selected PCFL authority. This will allow your fisher to use the AIVR and QLD eCatch app and receive vessel tracking notifications.</p> <p>Authority <input type="text" value=""/></p>  <p>The screenshot shows the 'My Commercial Fishers' page. Below the introductory text, there is a form with a label 'Authority' and a text input field. To the right of the input field is a yellow dropdown arrow icon, which is highlighted by a blue arrow pointing upwards.</p>

The current commercial fishers that are associated with the selected authority will display.

My Commercial Fishers

You can associate the Commercial Fisher with a selected PCFL authority. This will allow your fisher to use the AIVR and QLD eCatch app and receive vessel tracking notifications.

Authority

Primary Commercial Fishing Licence (QLD) - 40700001 - qB1A, qB2A, qB3A, qB4A, ▼

+ Add Commercial Fisher

Enter the commercial fisher licence that you wish to associate with the selected authority.

CFL Number

Add

Name	CFL Number	Association Start Date	Association End Date
qldfisheriestest	40700000		Remove

To add a commercial fisher, enter a valid commercial fisher licence (skippers/masters) number.

Select 'Add'.

My Commercial Fishers

You can associate the Commercial Fisher with a selected PCFL authority. This will allow your fisher to use the AIVR and QLD eCatch app and receive vessel tracking notifications.

Authority

Primary Commercial Fishing Licence (QLD) - 40700001 - qB1A, qB2A, qB3A, qB4A, ▼

+ Add Commercial Fisher

Enter the commercial fisher licence that you wish to associate with the selected authority.

CFL Number

Add

Name	CFL Number	Association Start Date	Association End Date
qldfisheriestest	40700000		Remove

To remove a commercial fisher, select 'Remove'.

My Commercial Fishers

You can associate the Commercial Fisher with a selected PCFL authority. This will allow your fisher to use the AIVR and QLD eCatch app and receive vessel tracking notifications.

Authority

Primary Commercial Fishing Licence (QLD) - 40700001 - qB1A, qB2A, qB3A, qB4A, ▼

+ Add Commercial Fisher

Enter the commercial fisher licence that you wish to associate with the selected authority.

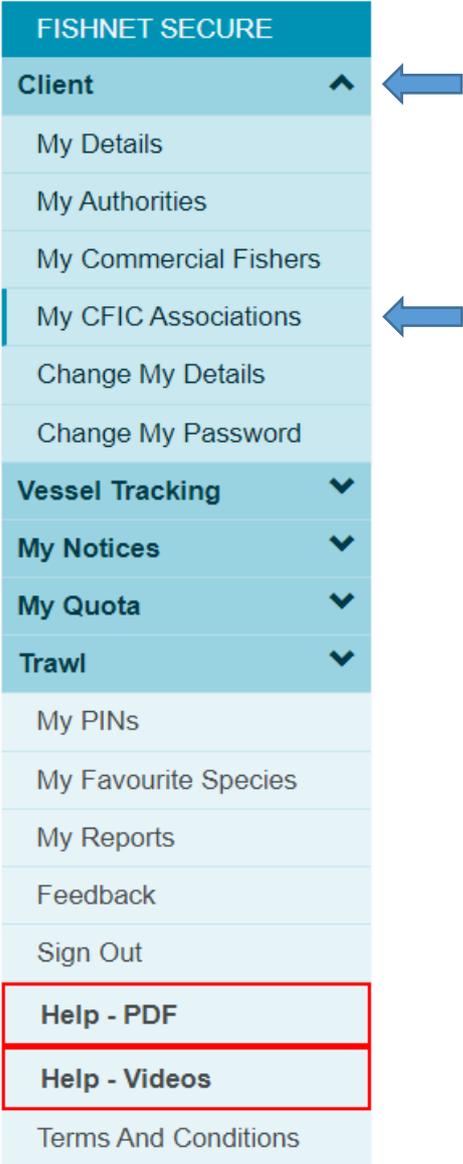
CFL Number

Add

Name	CFL Number	Association Start Date	Association End Date
qldfisheriestest	40700000		Remove

Updating my commercial fisher in control (CFIC) associations

This section shows how to view and remove your commercial fisher in control (CFIC) associations.

<p>From your signed in FishNet Secure page:</p> <p>Tap on the 'Menu' button on the top right-hand side of the page.</p> <p>Select 'Client' under the FishNet Secure menu.</p> <p>Select 'My CFIC associations' from the drop-down menu.</p>											
<p>The 'My CFIC (commercial fisher in control) associations page will load.</p> <p>You can view your CFIC associations.</p> <p>To remove a CFIC association, select 'Remove'.</p>	<p>My CFIC (Commercial Fisher In Control) Associations</p> <table border="1" data-bbox="644 1776 1414 1861"> <thead> <tr> <th>PCFL Number</th> <th>Boat Mark</th> <th>ValidFromDate</th> <th>ValidToDate</th> <th></th> </tr> </thead> <tbody> <tr> <td>41000019</td> <td>SB3</td> <td>-</td> <td>-</td> <td>  Remove </td> </tr> </tbody> </table>	PCFL Number	Boat Mark	ValidFromDate	ValidToDate		41000019	SB3	-	-	 Remove
PCFL Number	Boat Mark	ValidFromDate	ValidToDate								
41000019	SB3	-	-	 Remove							

More information

For any problems accessing or using features on the FishNet Secure website, or queries about any of the data displayed, call 13 25 23 or email our Digital Solutions team at fishdigitalsolutions@daf.qld.gov.au.



13 25 23



fishdigitalsolutions@daf.qld.gov.au



fisheries.qld.gov.au